

COVID-19

MEDIDAS DE PREVENCIÓN PREVENTION MEASURES



NO ACCEDER
SI PRESENTA SÍNTOMAS
DE COVID-19

DO NOT ENTER
IF YOU HAVE COVID-19
SYMPTOMS



GUARDE LA DISTANCIA
DE SEGURIDAD

KEEP A DISTANCE OF
6 FEET BETWEEN YOU
AND OTHERS



GUARDE LA DISTANCIA
EN EL GRUPO

PRACTICE SOCIAL
DISTANCING
IN THE GROUP



USO OBLIGATORIO
DE MASCARILLA

YOU MUST WEAR
A MASKS



DESINFECCIÓN DE
MANOS OBLIGATORIA

YOU MUST DISINFECT
YOUR HANDS

COVID-19 MEASURES TO BE CONSIDERED DURING THE GUIDED TOURS

During the guided tours, the guidelines and recommendations of the ICTE (Institute for Spanish Tourist Quality, which belongs to the Ministry of Industry, Trade and Tourism of the Spanish Government), will be followed at all times, specifically those contained in section 4 of the document "Visits to wineries and other industrial facilities, cultural, historical and natural sites".

https://www.mincotur.gob.es/es-es/COVID-19/GuiasSectorTurismo/Visitas_Turisticas.pdf

This series of measures can be updated according to the indications of the health authorities at any time.



COVID 19 MEASURES TO TAKE INTO ACCOUNT DURING YOUR VISIT TO THE ALHAMBRA AND GENERALIFE MONUMENTAL COMPLEX

1. IT IS COMPULSORY TO PRESENT AN ORIGINAL PASSPORT OR ID AND A TICKET (INCLUDING CHILDREN UNDER 12 YEARS OLD) WITH A QR CODE IN PHYSICAL OR DIGITAL FORMAT TO ACCESS THE MONUMENTAL COMPLEX.
2. THE GUIDE WILL PROVIDE YOU THE TICKET AT THE MEETING POINT BEFORE THE VISIT IF YOUR TICKET IS INCLUDED IN A GUIDED TOUR.
3. GROUP VISITS UP TO 20 PEOPLE.
4. THE USE OF AUDIO/RADIO GUIDES OR SIMILAR MATERIAL IS TEMPORARILY SUSPENDED AS LONG AS ITS ADEQUATE PERFORMANCE IS GUARANTEED IN ACCORDANCE WITH THE APPLICABLE REGULATIONS.
5. THE USE OF THE MASK IS COMPULSORY EXCEPT IN CASES STIPULATED BY THE SPANISH LEGISLATION.
6. VENDING MACHINES WILL NOT BE IN OPERATION.
7. IT IS RECOMMENDED THE USE OF BABY CARRIERS AND AVOID BRINGING BABY STROLLERS.
8. THE FUNCTIONING OF DRINKING WATER SOURCES IS TEMPORARILY SUSPENDED.
9. PLEASE USE BOTTLES TO CONSUME THE WATER. DRINKING DIRECTLY IS PROHIBITED.

YOU WILL HAVE AT YOUR DISPOSAL ALL THE NECESSARY INFORMATION FOR THE VISIT AND THE ITINERARY VIA A QR CODE OR ASKING YOUR GUIDE.